



**Ship Unit To:**  
 National Pro Video  
 7102 Brookside Rd  
 Suite 106  
 Pearland, TX 77581

## Projector Service Form

<p style="text-align: center;"><b><u>Owner Information</u></b></p> <p><input type="checkbox"/> Company   <input type="checkbox"/> School   <input type="checkbox"/> Church   <input type="checkbox"/> Individual (please check one)</p> <p>Name: _____</p> <p>Contact Person: _____</p> <p>Phone#: _____ Cell#: _____</p> <p>Address: _____</p> <p>City: _____ State: _____ Zip: _____</p> <p>e-mail address: _____</p>	<p style="text-align: center;"><b><u>Sender Information</u></b> (if different from owner)</p> <p><input type="checkbox"/> Company   <input type="checkbox"/> School   <input type="checkbox"/> Church   <input type="checkbox"/> Individual (please check one)</p> <p>Name: _____</p> <p>Contact Person: _____</p> <p>Phone#: _____ Cell#: _____</p> <p>Address: _____</p> <p>City: _____ State: _____ Zip: _____</p> <p>e-mail address: _____</p>
<p style="text-align: center;"><b><u>Unit Information</u></b></p> <p>Brand: _____</p> <p>Model#: _____</p> <p>Serial#: _____</p>	<p style="text-align: center;"><b><u>Return Shipping</u></b> (please check one)</p> <p><input type="checkbox"/> Return unit to Owner's address</p> <p><input type="checkbox"/> Return unit to Sender's address</p> <p><input type="checkbox"/> Return unit to address below</p> <p>Address: _____</p> <p>_____</p> <p>City: _____ State: _____ Zip: _____</p>
<p><b><u>If warranty repair:</u></b> (please enclose a copy of purchase receipt)</p> <p>Case#: _____ Date of Purchase: ___/___/___</p> <p>Purchased from: _____</p>	
<p style="text-align: center;"><b><u>Symptom(s)</u></b></p> <p>Symptom is:   <input type="checkbox"/> Intermittent   <input type="checkbox"/> Constant</p> <p>Detailed description of symptom(s): _____</p> <p>_____</p> <p>_____</p>	

04/17

**DIAGNOSTIC FEES:** Our diagnostic fees for out-of-warranty projectors carried-in or shipped-in are as follows:

- All Projectors** (based on the weight of the projector)
- **\$95.00** (10 pounds and under)
  - **\$145.00** (over 10 pounds up to 20 pounds)
  - **\$195.00** (over 20 pounds)

This fee is collected on all units that the estimate is declined, non-repairable, no problem found; including units that are disposed of. Return shipping is in addition to this fee.

**Credit Card Information:**

Name on card: \_\_\_\_\_ Card# \_\_\_\_\_ Expiration Date: \_\_\_/\_\_\_/\_\_\_

Billing Zip Code: \_\_\_\_\_ Security Code: \_\_\_\_\_ (3 digit code, 4 digit if American Express)

**PLEASE NOTE:** Carefully package your unit. Be sure there is sufficient packing around the entire unit. Please **DO NOT** send any mounting brackets/hardware. National Pro Video is not responsible for loss of or damage to mounting brackets/hardware. If unit has a removable lens, please remove it and **DO NOT** send with unit unless instructed to do so. Please **DO NOT** include any accessories, cables, manuals or remote controls (only include remote control if your unit is experiencing remote control problems).

**Signature:** \_\_\_\_\_ **Date:** \_\_\_/\_\_\_/\_\_\_